



Marketing    Special Events    Communications

Ms. Dianna Kinosian  
Boston's Best Bartending  
28 Fox Road  
Wakefield, MA 01880

Dear Dianna,

On behalf of the 2003 Samuel Adams Salute to Summer, thank you very much for the wonderful service you provided last week. Your staff was professional, and they provided a strong support system to our management team.

Your contributions enabled our guests to enjoy the clambake...despite the dreary weather. In addition, your efficient service and positive attitude made sure that our client was pleased.

Thanks again from all of us at Conventures. We hope to work with you again soon.

Sincerely,

A handwritten signature in cursive script that reads "Kathleen Chrisom".

Kathleen Chrisom  
Senior Account Manager  
Conventures, Inc.

A handwritten signature in cursive script that reads "Joy Pedula".

Joy Pedula  
Account Executive  
Conventures, Inc.